



## **AGENDA – AGM 2<sup>nd</sup> April 2019. 6.15 for 7pm – Greenside High School**

1. Welcome, apologies and acknowledgements
2. Report back:
  - 2.1 Greening: special guest Julian Ortlepp, Johannesburg Urban Forest Alliance, PSHB
  - 2.2 Overview: Finance, Heritage, Membership/Community building, Communication/Website, Roads, Compliance
  - 2.2 Security : CAP (Vumacam), Constable Makhudu - Parkview SAPS Sector Manager
3. Nominations and volunteers for 2019/2020 GRA committee
4. Ward Councillor Bridget Steer – JRA upgrades to Greenside
5. General/ Q&A
6. Conclusion and lucky draw giveaways

## **WHY JOIN A RESIDENT'S ASSOCIATION?**

By joining your local Resident's Association, you will be able to raise matters of concern to you, your family and neighbours and reap the benefits of having these addressed by a legally constituted body. Suburbs that have active and energetic Residents Associations protect the value of their properties and enhance the quality of life in their communities.

If you are a paid-up member, you are able to attend all GRA meetings and vote on community issues at our AGM. Prompt payment will ensure that our sub-committees can continue with their initiatives. It's a small investment on your behalf to ensure that we are able to protect and improve our suburb and your home!

The ongoing success of the GRA is completely dependent on the active participation and involvement of community members. We believe it's important for the GRA to have as many members as possible in order to have a strong and united voice in local affairs and the resources to represent the interests of the community on important issues. The GRA does not receive any public funding and is funded largely by annual subscriptions. We urge all residents and business owners to join, as a large, active and supportive member base will enable the GRA and committee engage in more activities, initiatives and projects for the benefit of Greenside and its residents. All money paid to the GRA (from membership subscriptions, donations, heritage application fees, special fundraisers etc) is used to assist the GRA to communicate with residents, cover the costs of engagement with the city or province on building or rezoning or liquor licence applications, fund projects such as the printing of resident multi-event passes, clean-up and public space improvement projects in the suburb. We are committed to community building and finding ways to bring residents together and foster a positive energy. This will take time, energy and some money. So please pay your annual subscription

**Visit our website : [www.gra.org.za](http://www.gra.org.za) and our facebook page for more information and resources**

Thanks to our generous sponsors : Doppio Zero, State 5, Greenside Pharmacy, The Market Place, Sunny Shell, Wimpy Emmarentia, Mochachos and Postnet Greenside.





## INFORMATION SHEET FOR The GREENSIDE COMMUNITY: Municipal issues

**We receive municipal services from the City of Johannesburg (COJ) and we are part of Region B. Greenside falls into Ward 87 and our current ward councillor is Bridget Steer.**

If there is an issue of concern with regards any services the first step is to report the issue to the relevant authority. COJ relies on its residents to log service delivery failures so that it may have the opportunity to attend to them. If issues are not logged on the City's service delivery systems, the entities may be unaware of the breakdowns. You must log your complaints with the correct COJ department before contacting your local ward councillor to escalate the matter.

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| ELECTRICITY<br>City Power                                | Outages/ dangerous situations etc are most effectively logged online.   | www.Citypower.mobi<br>Download citypower App<br>0860JOBURG(562874)   |
| Pikitup  | Solid waste – dustbin clearing, illegal dumping, replacement bins   | 0113755555   |
| Joburg Water   | Water bursts, sewer bursts, low pressure, meter faults. Most effective logging by email   | <a href="mailto:customer@joburgwater.co.za">customer@joburgwater.co.za</a><br>0860JOBURG(562874)<br>Sms : (082) 653-2143<br>0116881699 |
| Joburg Parks and Zoo                                     | Overgrown/ fallen trees, park grass cutting   | <a href="mailto:jcp@jhbcityparks.com">jcp@jhbcityparks.com</a><br>0117126600<br>0860JOBURG(562874)                                     |
| JMPD (Metro Police)                                      | Accidents, traffic issues, noise disturbances, bylaw issues   | +27 11 758 9621/ +27 11 758 9623/ +27 11 758 9650<br>24hr – 0808723342 (traffic)   |
| Emergency Services                                       | Ambulance / Fire  | 0113755911/ 011 472 1599   |
| Joburg Roads Agency (JRA)                                | Damaged signage, traffic signal faults, road markings, potholes, pavements, stormwater drains   | <a href="mailto:hotline@jra.org.za">hotline@jra.org.za</a><br>0860JOBURG(562874)   |
| City of Joburg   | Account Queries Billing Queries, meter readings, new accounts, refunds  | joburgconnect@joburg.org.za<br>0860JOBURG(562874)  |
| Walk in Civic Centre                                     | Accounts, billing and meter issues, Reconnection request after cut-off, Termination of services by owners, New connections electricity, water and sewer | Nearest is Randburg Customer Service Centre<br>cnr Bram Fischer Drive and Jan Smuts Avenue, Randburg.                                  |
| Ward councillor: Bridget Steer                           | Escalation of COJ issues that have already been logged. Please provide reference numbers and email these issues   | <a href="mailto:bridget.steer@gmail.com">bridget.steer@gmail.com</a><br>27 (83) 604-0404   |
| Police – SAPS Parkview.<br>71 Dundalk Avenue<br>Parkview | Greenside is in sector 2  | emergency 0716756062/<br>0716756063<br>station 011 067 6000  |

**Please be a pro-active citizen in our community. Log issues. Together we can make a difference**

***Please note we have no political affiliation as a Residents Association. We work with the elected Ward Councillor who represents our Ward 87 (no matter their political affiliation.)***